



Early Alert Referral Language

UNC Charlotte revised the early alert emails that students receive through the Connect platform. The messages focus on communicating to students that they can succeed in the course, and invites the student to talk to the professor or to utilize other campus resources to improve their performance in the course.

Missing Class – My records indicate that you have missed multiple classes, and it is impacting your success in the class. I invite you to come to my office to discuss how you can get back on track, and what I can do to help you succeed. If you feel you may need other help, please use Connect to schedule an appointment with the appropriate office.

Missing Assignments - My records indicate that you have missed one or more assignments, and it is impacting your success in the class. It's not too late to get back on track, and I invite you to come to my office to discuss how you can get back on track, or use Connect to schedule an appointment with the Office of Academic Excellence or Tutoring services to help you be successful!

Class Performance – My records indicate that you may be struggling with the course material. There could be any number of reasons (illness, family, work, content, study habits, etc.), but I want you to know that it's not too late to get back on track. I invite you to come to my office to discuss how you can get back on track, or use Connect to schedule an appointment with the appropriate office.